

# Uttlesford Crossroads - Caring for Carers

Trustees' Report and Financial Statements  
For the year ended 31<sup>st</sup> March 2008

*A carer is someone, who, without payment, provides help and support to a partner, child, relative, friend or neighbour, who could not manage without their help. This could be due to age, physical or mental illness, addiction or disability.*

Uttlesford Crossroads – Caring for Carers  
Community Hospital, Radwinter Road,  
Saffron Walden, Essex, CB11 3HY  
Telephone/Fax: 01799 513496  
email: [uttlesford@crossroads.org.uk](mailto:uttlesford@crossroads.org.uk)

Uttlesford Crossroads – Caring for Carers  
Charity registration no. 1090844  
A company limited by guarantee  
Registered in England no. 4334059  
Registered office as above

# Uttlesford Crossroads – Caring for Carers

## Annual General Meeting

15 July 2008

### Chairman's Report

The past year has been an eventful one for the management team, which has had to address a number of issues.

Heather Eldred has joined the management team as our Care Manager. She has settled in very well and is now managing our care support worker team on a day to day basis, and Victoria Stevenson has become our Business Development Manager. This arrangement is working extremely well and has significantly strengthened our management of the Uttlesford Scheme.

Probably the most difficult issue the board had to address was that of whether or not to start amalgamation proceedings with neighbouring Crossroads Schemes. There had been considerable pressure from Crossroads Association to do so for the sake of sustainability. We came close to joining forces with Braintree Crossroads, but finally the board decided that this was not in the best interest of Uttlesford Crossroads, and decided against any such merger at the present time.

We were audited by the CROQUET (Crossroads Quality Evaluation Tool) team on 30 July, and I am delighted to say that we were raised from Level one to Level two, which shows that our office systems and service quality had improved significantly. The trustees and managers were delighted by this result, which was achieved in particular by the hard work of Victoria Stevenson and Kathleen Huey together with all our care support workers and admin assistants.

We have reviewed our strategic plan and business plan and our scheme managers are actively looking at the possibility of setting up a day centre facility, which is an exciting new venture for us. We are also looking to increase the support we give to Young Carers.

We are extremely grateful for the continued support of our members and in particular all those who have given so freely and generously of their time to make our fundraising efforts so successful. Also I should like to acknowledge and thank all those who gave us donations during the year. It is because of this and a particularly generous bequest that we are able to start planning new projects such as the Day Centre.

We are recruiting new care support workers in order to increase the number of care hours we can provide, and in doing so hopefully reach more carers in desperate need.

We are at the early stages of setting up a "Friends of Uttlesford Crossroads" group of people who feel they could help us in any of a number of ways, without the commitment of becoming a trustee.

This has been a very busy and successful year and I thank all trustees and staff for their dedication and hard work.

Graham M. Hamilton-Hopkins  
Chairman Uttlesford Crossroads

# Uttlesford Crossroads

## Treasurer's Report

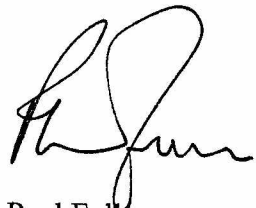
### Financial Statements for the year ended 31 March 2008

Towards the end of the financial year we benefited from a number of generous legacies totalling £122,250. These were very gratefully received and will enable us to develop our range of activities and provide more support for those needing our help in Uttlesford.

I am also very pleased to be able to report that even without this income it is a credit to all concerned that funds raised and effective management of resources meant that we virtually broke even producing only a very small profit.

The total funds at the end of the year increased to £234,259. This means that after funding our activities for the year 2008/9 and setting aside a prudent level of reserves to cover unforeseen events, we have some £80,000 available to fund our development plans referred to above.

This has been a very successful year which has set the scene for the continuing development of care provision in Uttlesford. I am pleased to present these financial statements to the AGM for approval.



Paul Fuller  
Trustee & Hon. Treasurer  
15 July 2008

